

GOVERNMENT OF WEST BENGAL  
DEPARTMENT OF INDUSTRY, COMMERCE & ENTERPRISES

NOTIFICATION

No. I/111491-ICE-14011(99)/22/2020-IPI SECTION

Dated: 23<sup>rd</sup> December, 2020.

In order to enhance the Ease of Doing Business (EoDB) the State of West Bengal have introduced several initiatives and reforms for ensuring effective implementation of reforms related to Ease of Doing Business in the State, and e-procurement is one of the major components for implementing EoDB related reforms. In this context establishment of an independent Grievance Redressal Mechanism related to e-procurement for handling cases related to complaints is one of the major initiatives which was under active consideration of the Government for some time.

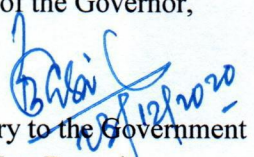
Now, in view of the above, the Governor is pleased to notify that the following **Authorities under the purview of the Industry, Commerce & Enterprises Department, Government of West Bengal, shall constitute** the independent Grievance Redressal Mechanism related to e-procurement for handling cases related to complaints and **take further appeals/ address grievances related to e-procurement as per following mariner: -**

Industry, Commerce & Enterprises Department- West Bengal Industrial Infrastructure Development Corporation (WBIIDC)		
Sl. No.	Description	Authority [ for handling cases related to complaint(s) regarding e-procurement]
1	For General Appeal	Executive Engineer
2	Revision of e-tender	Superintending Engineer
3	Participation in the e-tendering process Rejected by the Authority	Chief Executive Officer
4	Appeal Rejected by the Chief Executive Officer	Additional Secretary to the Government of West Bengal (or an Officer of equivalent Authority) of the Department of Industry, Commerce & Enterprises, Government of West Bengal

Appellate Authorities, other than Government, i.e., Additional Secretary to the Government of West Bengal (or an Officer of equivalent Authority) of the Department of Industry, Commerce & Enterprises, Government of West Bengal, shall dispose the Appeals within 15 (fifteen) days and wherever the Appeals have to be disposed by the Government, the same shall be disposed within 21 (twenty-one) days.

This Notification will take immediate effect.

By order of the Governor,

  
Joint Secretary to the Government  
of West Bengal.